

City of Fort Lauderdale Q&A for Accident Insurance*

Question	Answer
How do I submit an Accident Claim?	You must complete an Accident Claim Form. The form can be emailed, faxed, or put into regular mail. In addition, it can be downloaded off of our website, http://trustmarksolutions.com . Please follow the directions on the claim form. Please note that Sections A and B are required for all claims.
What is the Accident Claim FAX number?	1-508-853-2867
Can I email the form to you?	Yes, send to MAWorksite@Trustmarkins.com
Who do I call if I have any questions?	For Claims Customer Service call 877-201-9373.
What is covered?	Benefits are payable as the result of a Covered Accident as defined in the policy. You have 24 hour coverage so Covered Accidents that occurred while at work are covered. Each benefit has a set benefit amount. Please see the schedule page for benefit amounts.
What paperwork do I submit with the claim form?	You must submit proof of the treatment you received and the injuries sustained. Proof can be in the form of a completed Physician Statement or Discharge Paperwork from the treatment facility. For motor vehicle and work accidents, an accident report is also required.
What Riders are included with my policy?	Your policy includes a \$50 Wellness Rider, Catastrophic Accident Benefit and Accident Death Benefit.

***This information is for general description purposes only. These statements do not amend, modify or supplement the insurance policy. Consult the actual policy for details regarding terms, conditions, coverage, exclusions, and limitations which may apply.**