

## City of Fort Lauderdale Q&A for Health Living Rider\*

Question	Answer
How do I submit a Rider Claim?	You must complete a Healthy Living Rider Claim Form and attach proof of the test you are claiming. The form can be emailed, faxed, or put into regular mail. In addition, it can be downloaded off of our website, <a href="http://trustmarksolutions.com">http://trustmarksolutions.com</a> . Please follow the directions on the form and complete one form for each claim.
What is the Rider Claim FAX number?	1-508-471-3208
Can I email the form to you?	Yes, send to <a href="mailto:RiderClaims@Trustmarkins.com">RiderClaims@Trustmarkins.com</a>
Who do I call if I have any questions?	For Claims Customer Service call 877-201-9373.
What Routine Services are covered?	\$50 1x per calendar year for Mammogram, Pap Smear, Flexible Sigmoidoscopy, Hemocult Stool Analysis, Colonoscopy, PSA test, Doppler Screening of carotid arteries, EKG/ECG, CT Colonography, HPV vaccine, CA 125 Blood Test & Whole Body Skin Cancer Screening Exam.
Are Follow-up Tests Covered?	Yes, \$50 1x per calendar year, if performed within 12 months following a routine service test to investigate possible cancer, CAD or cerebral vascular disease (based on a recommendation by Physician).
Are Biometric Screenings Covered	Yes, \$25 1x per calendar year for fasting blood glucose test or lipid panel.
Is Genetic Testing Covered?	Yes, \$250 1x per lifetime if the test is performed within 12 months of a physician's recommendation because you are at high risk or have been diagnosed with cancer. If you receive a positive test result which indicates that you are a carrier of the mutation which was tested, the benefit doubles to \$500.
I had testing at a Wellness Clinic at work, what do I send in?	You should have the medical personnel conducting the clinic sign section E of the claim form, and indicate the test done.
What paperwork do I submit with the claim form?	You should submit proof of the test that you are submitting on the claim form. For example, your test results or an EOB detailing the date and type of test you are claiming. Claim submissions should be provided within 90 days of the date of the qualifying test.

\*This information is for general description purposes only. These statements do not amend, modify or supplement the insurance policy. Consult the actual policy for details regarding terms, conditions, coverage, exclusions, and limitations which may apply.